

Amendments to the Claims:

This listing of claims replaces all prior versions and listings of claims in the application:

Listing of Claims:

1. (Currently Amended) A computer program product tangibly embodied in ~~an information carrier~~ a storage device, the computer-program product including instructions that, when executed, generate on a display device a graphical user interface (GUI) for editing a data structure to be used by a computer-executed process that categorizes data, the GUI comprising:

~~a categorization area that displays user input fields which may be used to define a plurality of categories and a plurality of links that form a categorization scheme, each category corresponding to certain content associated with that category, each category being defined to be at one of a series of levels between a top level and a bottom level, wherein each category at a level below the top level is linked by one of the plurality of defined links as a child category to a corresponding parent category, the parent category being one of the categories defined in the level immediately above the child category, wherein each child category corresponds to certain content that is a sub-set of the content that corresponds to the corresponding parent category, and the categorization scheme is organized to enable the computer-executed process to categorize the data, the categorization causing categories that correspond to the data to be selected, the selection being made by making a category determination beginning at the top level and proceeding to the children of categories that correspond to the data.~~ a categorization scheme for categorizing data and categorization controls for modifying the categorization scheme, the categorization scheme comprising a plurality of hierarchical categories, the hierarchical categories including a parent category and one or more child categories associated with the parent category or with another child category, the categorization controls comprising controls for at least one of creating a new category and modifying an existing category, wherein the categorization area displays one category as active;

a tabbed information panel comprising at least a first tabbed viewset and a second tabbed viewset, wherein the first tabbed viewset comprises user input fields for receiving input associated with a first aspect of the active category and the second tabbed viewset comprises user input fields for receiving input associated with a second, different aspect of the active category.

2-3. (Canceled)

4. (Currently Amended) The computer program product of claim ~~[[3]]1~~, wherein the first tabbed viewset comprises one of the user-selectable links corresponds to a viewset that displays user-input fields which may be used to define are configured to receive input for defining associations between categories defined in the categorization area the active category and documents.

5. (Currently Amended) The computer program product of claim ~~[[3]]1~~, wherein the first tabbed viewset comprises one of the user-selectable links corresponds to a viewset that displays user-input fields which may be used to define are configured to receive input for defining associations between categories defined in the categorization area the active category and experts.

6. (Currently Amended) The computer program product of claim ~~[[3]]1~~, wherein the first tabbed viewset comprises one of the user-selectable links corresponds to a viewset that displays user-input fields which may be used to define are configured to receive input for defining associations between categories defined in the categorization area the active category and response templates.

7. (Currently Amended) The computer program product of claim ~~[[3]]1~~, wherein the first tabbed viewset comprises one of the user-selectable links corresponds to a viewset that displays a

query input area for entering criteria that defines ~~[[the]]~~ content that corresponds to ~~[[each]]~~ the active category.

8. (Currently Amended) The computer program product of claim ~~[[3]]~~1, wherein the first tabbed viewset comprises ~~one of the user-selectable links corresponds to a viewset that displays a~~ preview area for viewing ~~selected~~ stored information.

9. (Currently Amended) The computer program product of claim ~~[[3]]~~1, wherein the GUI displays ~~in the categorization area~~ user-selectable buttons that, when selected, enable information in the user-input fields to be edited using cut and paste functionality.

10. (Currently Amended) The computer program product of claim ~~[[2]]~~4, wherein the ~~stored information is~~ documents are stored in a plurality of memory locations in an enterprise computing system.

11. (Currently Amended) The computer program product of claim ~~[[2]]~~1, wherein the ~~linking area further displays an application area which may be used to define~~ tabbed information panel comprises a third tabbed viewset comprising user input fields for defining associations between the categorization schemes ~~scheme that have been defined in the categorization area and~~ pre-defined business processes that categorize ~~[[the]]~~ data according to the categorization scheme.

12. (Currently Amended) The computer program product of claim 11, wherein the ~~linking area~~ third tabbed area is used to associate a plurality of business processes with ~~[[a]]~~ the categorization scheme.

13. (Currently Amended) The computer program product of claim 12, wherein at least two of the plurality of associated business processes ~~can be~~ are configured to be executed using

stored information determined to be linked to categories selected during a single categorization of the data.

14. (Currently Amended) The computer program product of claim 1, wherein the categorization controls comprise area further displays selectable buttons which ~~may be used~~ are configured to, upon selection, change the level at which a category is defined.

15. (Currently Amended) The computer program product of claim 1, wherein the categorization controls comprise area further displays selectable buttons associated with each parent category, wherein each parent category ~~[[may]]~~ is configured to be selectively displayed in an expanded form in which all child categories are graphically displayed, and selectively displayed in a collapsed form such that no child categories are graphically displayed.

16-22. (Canceled)

23. (Currently Amended) A computer program product tangibly embodied in ~~an information carrier~~ a storage device, the computer-program product including instructions that, when executed, generate on a display device a graphical user interface (GUI) for editing a data structure to be used by a computer-executed process that categorizes content of a received message, the GUI comprising:

a categorization area that displays user-input fields which ~~may be used~~ are configured to define a plurality of categories and a plurality of links that form a categorization scheme, each category corresponding to certain content associated with that category, each category being defined to be at one of a series of levels between a top level and a bottom level, wherein each category at a level below the top level is linked by one of the plurality of defined links as a child category to a corresponding parent category, the parent category being one of the categories defined in the level immediately above the child category, wherein each child category corresponds to certain content that is a sub-set of the content that corresponds to the

corresponding parent category, and the categorization scheme is organized to enable the computer-executed process to categorize the content of the received message, the categorization causing categories that correspond to the content of the received message to be selected, the selection being made by making a category determination beginning at the top level and proceeding to the children of categories that correspond to the content of the received message; and

a linking area that displays a tabbed information panel comprising at least a first tabbed viewset and a second tabbed viewset, wherein the tabbed information panel comprises user-input fields which ~~may be used~~ are configured to receive input that ~~define~~ defines links associations between categories defined in the categorization area and stored information, such that the computer-executed process, when executed, uses the stored information that is linked to the selected categories to perform subsequent processing of the received message, wherein the first tabbed viewset comprises a user-input field for receiving input associated with a first aspect of an active category in the categorization area and the second tabbed viewset comprises a user-input field for receiving input associated with a second aspect of the active category in the categorization area.

24. (New) The computer program product of claim 1, wherein the first tabbed viewset is displayed by default in the tabbed information panel, and wherein the second tabbed viewset is displayed in place of the first tabbed viewset upon receipt of user input selecting the second tabbed viewset.

25. (New) The computer program product of claim 1, wherein the categorization scheme corresponds to a scheme for classifying content of documents.

26. (New) The computer program product of claim 1, wherein the categorization scheme corresponds to a scheme for classifying content of an electronic message received in an electronic message response management system.

27. (New) The computer program product of claim 26, wherein the electronic message that is received by the electronic message response system is classified according to the categorization scheme and associated, based on the classifying, with at least one category in the categorization scheme.

28. (New) The computer program product of claim 27, wherein the first tabbed viewset comprises user input fields for receiving input that characterizes a condition that, when met, associates the received electronic message with the active category.

29. (New) The computer program product of claim 26, wherein the electronic message response management system is configured to provide a candidate response message corresponding to the received electronic message.

30. (New) The computer program product of claim 29, wherein the second tabbed viewset comprises user input fields for receiving input that identifies one or more candidate response messages corresponding to the active category.

31. (New) The computer program product of claim 30, wherein the GUI further comprises a preview panel that displays at least one of the one or more candidate response messages corresponding to the active category.